

## Privacy policy

### Introduction

- a. Welcome to GetYourGame Private Limited available at the website and mobile application- <https://www.geturgame.com/>(“Website” and “mobile application”), including any application which is owned and developed by us for our partners and affiliates or any entity partner to give such a partner an exclusive platform for its listing of its facility and equipments, etc. (“Brand Page”) and mobile application (“Mobile Application”) (hereinafter collectively referred to as “Platform”). We operate under the brand name “GetYourGame” and are engaged in organising sports and other recreational events as well as providing an internet-based booking platform for and inconnection with Our as well as third party sports and other recreational events and sports facilities and venues through Our Platform either by Ourselves or through Our subsidiaries, affiliates or third-party service providers (“Service”).
- b. We respect the user’s information provided to us, and the User agrees to have accepted the Terms of Service provided at <https://www.geturgame.in/terms-andconditions>(“Terms of Service”), you are also agreeing to this privacy policy (“Privacy Policy”).
- c. It is understood for the legal purposes that any usage of the facilities and related services provided and delivered via the platform the user and the subscriber consents to the collection, usage, dissemination and disclosure of the user’s personal information and any and all aggregate data as set forth in the Privacy Policy.
- d. This Privacy Policy does not apply to the practices of companies or entities that is not owned, controlled or managed by any third party or affiliates not employed by the organization.
- e. GetYourGame uses commercially reasonable physical, managerial, and technical safeguards to preserve the integrity and security of your personal information and implement your privacy settings.
- f. In the event of any breach or improper use please contact us immediately.
- g. The collection, storage, usage, and sharing of your data by the Company shall be in compliance with the Information Technology (Reasonable Security Practices and

Procedures and Sensitive Personal Data or Information) Rules, 2011 and other applicable laws.

- h. It is stated that we have taken appropriate steps for the security and protection of all Our digital platforms including internal applications, however, We shall not be responsible for any breach of security or the disclosure of personal data for reasons outside our control, such as hacking, social engineering, cyber terrorism, espionage by third parties etc.

#### Platform Permission

- a. It is expressly stated all mobile platforms including the popular platforms such as the IOS, Android, etc require device data permissions and therefore the apps cannot access without your consent. And these Mobile Platforms have different permission systems for obtaining your consent. The platform will alert the user of the Mobile Application towards the permission to access certain types of data and will let you consent (or not consent) to that request.

#### Collection of Information

- a. GetYourGame collects information about you when you use Our Services and through other interactions and communications you have with us.
- b. The application will collect information at the time of creation and modification of the user account, request on-demand services, contact customer support, use of any related services connected to GetYourGame or participate in contests and surveys, or any promotional activities
- c. We state that we might require information about the user including the name, email, phone number, postal address, profile picture, items and quantities requested, delivery notes, and other information you choose to provide.

#### Data Collection

It is stated that we collect information about you in the following general categories:

##### i. Personal Information:

We collect information about the user (such as email address, name, username or other relevant unique user identifier, mobile phone number, location, date of birth, gender identity etc.) from you when you set up a free account with us. On the completion of the information and the forms for the user profile, further additional information as the user's specific details and data such as

his favourite sports, interests in particular facility or facilities and other details about you, as well as content such as photos.

Any and all logins and browsing of the website and mobile application can be connected to various social media platforms, email clients user id and any other accepted means of access as provided by the management and administrator of the website and mobile application. The completion of the transaction will however require registration with the website and mobile application.

The application will require the user's permission and consent to access your camera or photo album to add contents as the pictures. Additionally, the clicked photo maybe utilized in accordance with Our Terms of Service including any audio or videos created or made during a activity session in or at an event clicked or captured by the venue/centre managers, or any individual authorized by GetYourGame's personnel or venue/facility managers.

ii. Financial Information:

It is expressly stated and mentioned any transaction must be made through the provided authorized link or payment gateway including any third party application or through entities engaged by us providing financial services, some additional information, such as a billing address, credit or debit card number expiration date and payment details and tracking information will be collected.

iii. Location Information:

The usage of the services location data about the location of the device from the Platform used by the user maybe collected for information purposes.

iv. Transaction Information:

The transaction details related to your usage of the services by the user, including the type of service requested, date and time the service was provided, amount charged, product supplied, and other related transaction details maybe collected and recorded for information and data collection purposes and promotional activities.

v. Device Information:

We may collect information about your mobile device, including, for example, the hardware model, operating system and version, software serial number, device motion information, and mobile network information.

vi. Call and SMS Data:

The call and SMS (Short Messaging Services) data may be utilized to facilitate communications between users and the designated support staff (“Support Staff”) in connection with facilitating this service and dispute resolution.

vii. Log Information:

The server logs including information like device IP address, access dates and times, Mobile Application features or Website and mobile application pages viewed, Mobile Application crashes and other system activity, type of browser or any device platforms and the third-party site or service utilized before interacting with Our Services maybe used and analysed for security and other purposes.

viii. Information Collected by Cookies and Other Tracking Technologies:

Various technologies maybe utilised to collect information, and this may include sending cookies to your computer/device.

ix. Other information:

The user maybe asked to participate in surveys or focus groups, for obtaining insights and feedback into the advertised services in form of responses to the form questions and testimonials. Additional information maybe collected through the various user’s participation in the organized promotions, events or contests.

Use of Information

The website and mobile application may utilize the information collected, collated user generated data and user submitted data including personal information for following:

- a. Provide, maintain, and improve the services, including, for example, to facilitate payments, send receipts, provide products and develop new features, develop safety features, authenticate users, and send product updates, security alerts and administrative messages;
- b. Performing internal operations, troubleshoot software bugs and operational problems; to conduct data analysis, testing, and research; and to monitor and analyze usage and activity trends;
- c. Send or facilitate communications between you and a Support Staff;
- d. Sending communications which may be of interest to you, including information about products, services, promotions, news, and events of GetYourGame and other affiliate and related third party companies; and to process contest, or other promotion entries
- e. Personalizing and improve the offered services, including to provide or recommend features, content, social connections, referrals, and advertisements;
- f. Providing response to your comments, questions and requests and provide customer service to Users;
- g. Publicly display the Photos and Videos including user generated content on the Platform or on public forum including on social media platform (such as Facebook and Instagram) at its sole discretion. Unless stated otherwise, all Photos and Videos are believed to be in the public domain as either promotional materials or publicity photos and videos as GetYourGame may determine at its sole discretion.
- h. Enforcement of the applicable user agreements or policies, including the Terms of Service <https://www.GetYourGame.in/terms-and-conditions> and protection of the user and subscribers or the public from harm or illegal activities (offline or online);
- i. The Website and mobile application expressly reserves the right, but states that it is not obligatory to monitor the posted user generated content during the availment of the offered or advertised services on any of our Platforms.
- j. We reserve the right to remove any such information or material for any reason or no reason, including without limitation, if in Our sole opinion, such information or material violates, or may violate, any applicable law or Our business policies and practices or to protect or defend Our rights or property or those of any third party. We also reserve the right to remove information upon the request of any third party.

### Third-Party Links and Information

- a. The Service may contain links to third-party materials that are not owned or controlled by GetYourGame and are simply provided for convenience. GetYourGame does not endorse or assume any responsibility for any such third-party sites, information, videos (including videos on any youtube.com related channel or website and mobile application), materials, products, or services.
- b. The user may at their own risk and liability access any and all third-party website and mobile application, web link or service from the Service listed on our platform but accessible online via third party application or website and mobile applications it is expressly stated this Privacy Policy does not apply to your use of such sites.
- c. The website and mobile application expressly relieve GetYourGame from any and all liability arising from your use of any third-party website and mobile application, service, or content, including without limitation content submitted by other Users.
- d. Additionally, any third-party dealings including offer-based promotions or participation in promotions of advertisers found on the Service, including payment and delivery of goods, and any other terms (such as warranties) are solely between you and such advertisers and is solely at the risk of the user. The website and mobile application states any and all such activity at the behest of the user or subscribers will not be the responsibility of the website and mobile application and such any loss or damage of any sort relating to the user dealings with such advertisers will be at their sole and absolute risk and liability.
- e. The website and mobile application may receive data during user's visit to a third-party link through Our Platforms which includes the date and time of your visit to the third-party website and mobile application, the web address or URL, technical information about the IP address, browser and the operating system you use and, user login information including username and id
- f. Information received from other sources and combine that with information including availment of our solutions or support through collaborations.

### Sharing of Information

The collected and collated information through Our Services maybe shared as follows:

- i. With Support Staff to enable them to provide the Services you request;

- ii. With third parties to provide you a service you requested through a partnership or promotional offering made by a third party or by us in a collaborative effort or partnership or an understanding;
- iii. With the general public or with the audience selected by you for the post, such as group or customised list of people in case of user generated content in a public forum, such as blog comments, social media posts, or other features of our Services that are viewable by the general public;
- iv. With third parties for the sharing of the information.
- v. With your employer (or similar entity) and any necessary third parties engaged by Us or your employer (e.g., an expense management service provider), if you participate in any of Our enterprise solutions.

Further, we may share your information:

- i. With Our subsidiaries and affiliated entities that provide services or conduct data processing on Our behalf, or for data centralization and / or logistics purposes;
- ii. With vendors, consultants, marketing partners and other service providers who need access to such information to carry out work on our behalf;
- iii. In response to a request for information by a competent authority if we believe disclosure is in accordance with, or is otherwise required by, any applicable law, regulation, or legal process;
- iv. With law enforcement officials, government authorities, or other third parties in case of any and actions which we believe are inconsistent with Our Terms of Use or other policies at our sole discretion, or to protect the rights, property, or safety of GetYourGame or others;
- v. In connection with, or during negotiations of, any merger, sale of company assets, consolidation or restructuring, financing, or acquisition of all or a portion of business by or into another company;

#### Social sharing features

The Services may integrate with social sharing features and other related tools which let you share actions you take on Our Services with other applications, sites, or media, and vice versa. Your use of such features enables the sharing of information with your friends or the public,

depending on the settings established by the user with the social sharing service or platform. Please refer to the privacy policies of those social sharing services for more information about how they handle the data you provide to or share through them.

#### Analytics and advertising services provided by others

We may allow others including law enforcement agencies and government and advertising bodies to provide audience measurement and analytics services for us, to serve advertisements on our behalf across the internet, and to track and report on the performance of those advertisements. These entities may use cookies, web beacons, software development kits (SDKs), and other technologies to identify the user device used to visit our website and mobile application and use Our Services including other online sites and services, your IP address, web browser, pages viewed, time spent on pages, links clicked and conversion information. This information may be used by us and third parties to, among other things, analyze and track data, determine the popularity of certain content and other website and mobile applications and better understand the user/subscriber online activity.

It is expressly stated and emphasized that our Privacy Policy does not apply to, and we are not legally or otherwise responsible for, third party cookies, web beacons or other tracking technologies and it is our suggestion to you to conduct inquiries and diligence to check the privacy policies of these third parties to learn more about their privacy practices.

#### Public areas, forums, reviews, and community areas

Please remember any success stories, comments, messages, blogs etc. posted/ uploaded/ conveyed/ communicated by you on the public sections of our Platform becomes published content in a public domain and becomes free to public for usage and sharing. We state we may publish such published content on our platforms subject to user's consent. However, it must be noted that such content can be taken down at any time upon such request immediately. However, it is stated that we are not responsible for any actions taken by third-parties with respect to such published content.

We as an intermediary are responsible to facilitate a transaction between you and the facility provider/partner so as to enable you to book/purchase a reservation for a sports event, sports

session, coaching session, etc. Accordingly, following user generated information collected maybe shared by us to the facility provider for verification and to provide a better experience as:

a. Account Information

User may correct your account information at any time by logging into your account. If you wish to cancel your account, please email us at [atcontact@geturgame.com](mailto:atcontact@geturgame.com).

Please note that in some cases we may retain certain information about you as required by law, or for legitimate business purposes to the extent permitted by law.

b. Access, correction and deletion rights

GetYourGame will comply with individual's requests regarding access, correction, and/or deletion of the personal data it stores in accordance with applicable law.

User may request access, correction or updation, and deletion of the data by contacting [contact@geturgame.com](mailto:contact@geturgame.com). User may note that deletion of certain data or withdrawal of consent may lead to cancellation of user's registration with us or your access to our Services.

Based on technical feasibility, the website and mobile application will provide the user with access to all your personal and sensitive personal data that the website and mobile application will maintain about the user including the verification process before providing you access to this data.

User may opt out of Our marketing emails by clicking on the 'opt-out' link provided in the emails. However, we may still send you non-marketing emails about your accounts or any other transactions with you.

d. Promotional Communications

User may opt out of receiving promotional messages from us by following the instructions in those messages.

e. Geo-Location Terms

The Services include and make use of certain functionality and services provided by third-parties that allow us to include maps, geocoding, places and other content from Google or third-party

vendors like Google, as part of the Services (the Geo-Location Services). The user's use of the Geo-Location Services is subject to the current terms of use for Google Maps/Google Earth ([http://www.google.com/intl/en\\_us/help/terms\\_maps.html](http://www.google.com/intl/en_us/help/terms_maps.html)) and by using the Geo-Location Services, user agrees to be bound by Google's Terms of Use or relevant terms from other third-party providers.

#### g. Retention and Storage

We retain your data only for as long as necessary to provide the services you have requested and thereafter for a variety of legitimate legal or business purposes.

These might include retention periods:

- (a) mandated by law, contract or similar obligations applicable to Our business operations;
- (b) for preserving, resolving, defending or enforcing Our legal/contractual rights; or needed to maintain adequate and accurate business and financial records.

Your personal data will primarily be stored in electronic form. We may enter into agreement with third parties to collect, store, process your personal data but under full compliance with applicable laws.

We may need to retain your personal data even if you seek deletion thereof, if it is needed to comply with our legal obligations, resolve disputes and enforce our agreements.

If you are a registered user, please be advised that after you terminate your usage of a Service, We may, unless legally prohibited, delete all data provided or collected by you from our servers.

#### Changes to the Privacy Policy

a. We reserve the right, at Our discretion, to change this Privacy Policy on a going-forward basis at any time. Please check this Privacy Policy periodically for changes. Modified Privacy Policy becomes effective upon its publication on the Website and mobile application.

b. We encourage you to review Privacy Policy whenever you access Our Services to stay informed about our information practices and the ways you can help protect your privacy.

c. It is strongly stated that any and all disputes, claims or any legal action will be decided and adjudicated as per the internal policies of the company and in strict accordance with the dispute resolution mechanism of the company available at the website.

